



Disclaimer

Terms of use

- All rates quoted by interpreters are per minute and excluding 21% VAT.
- As long as you are in connection to the interpreter, you are charged for the language support costs of the interpreter.
- The interpreter guarantees the privacy of the conversation participants.
- The interpreter guarantees the confidentiality, with regard to the conversation itself, the conversation content and the participants of the conversation.
- As user / applicant you respect the privacy of your interlocutors and the interpreter, as well as the confidentiality.

Liability of Capiro Live Interpreters BV

Capiro accepts no liability for the connection failure, the connection quality, or the unexpected loss of the connection.

The electronic accounting and data processing of Capiro is, unless written evidence to the contrary, as proof.

Capiro is not responsible and not liable for setting up the conversations, the conversation times, the call duration and the conversation content, as well as the content and communication about assignments between the client and the interpreter.

Privacy statement

Capiro handles carefully the personal details of interpreters and customers. The data and information might be used to execute agreements, to carry out a financial administration and to inform customers and interpreters about the Capiro services. Capiro can contact a customer directly to check the service.

In addition, data and information might be used in the context of handling complaints or requests for service. Capiro does not collect and process substantive data or information directly from discussions. For more information, please refer to: www.capioliveinterpreters.com.

Customer service and questions?

If there are any questions about the use of the application, suggestions to improve the application or when you need support for example in a difference of opinion with a customer or have other questions to Capiro please contact us via info@capiolive.com

More information

For more information, please refer to: www.capioliveinterpreters.com.

Contact

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